

Anthony Orsini, D.O.

Speaker Bio

Dr. Anthony Orsini is a practicing intensive care physician and author of the book *"It's All in the Delivery – Improving Healthcare Starting With a Single Conversation"*. Widely considered an expert in communication, enhancing the patient experience and promoting a positive culture for staff, Dr. Orsini has been a frequent national speaker in both the healthcare and business industry.

Profoundly impacted by an early career experience and the discovery that even the most successful and well-respected physicians often struggled with their communication skills, Dr. Orsini has spent the last 25 years, developing proven communication techniques that quickly form trusting relationships with patients, co-workers and employees.

Through his interactive and inspiring presentations, he has trained healthcare providers, hospital executives and business leaders how to navigate through the most difficult conversations, enhance their communication skills and become more fulfilled with their own lives.

In 2011, he founded The Orsini Way, a company that provides communication training to healthcare and business professionals. He has appeared in local and national news and his work has been featured in the most prestigious publications in business and healthcare including Forbes Magazine, Medical Economics and Fox News. His recent TED Talk *"How the Human Connection Improves Healthcare"* is being used by medical schools and colleges across the United States.

Dr. Orsini is a member of the National Speaker's Association and his presentations are consistently ranked among the highest at retreats and conferences. He shares his wisdom and passion on his weekly, podcast *"Difficult Conversations-Lessons I Learned as an ICU Physician"* which reached the Apple Top 100 in just a few weeks.



The Orsini Way

(973) 370-3310

8815 Conroy Windermere Road #303

TheOrsiniWay.com

Orlando, FL 32835



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Popular Presentations

What they Want, We Need

Professional burnout and staff turnover have caused a major crises in healthcare. Physicians have the highest suicide rate of any profession effecting over 900,000 patients per year. Declining employee engagement and nursing turnover significantly affects the bottom line and results in poor clinical outcomes.

In this engaging lecture, Dr. Orsini discusses how healthcare executives can help staff improve job satisfaction by building strong relationships with patients and fellow team members. Described as inspirational, this presentation will inject a new enthusiasm into your physicians and staff and remind them of why they chose medicine in the first place.

It's All in the Delivery- Enhancing The Patient Experience Through Better Communication

Medicine is about the human connection. When patients and providers connect on a personal level healthcare is at its very best resulting in better outcomes and a greater experience for patients, families and healthcare professionals.

In this interactive and engaging presentation, healthcare providers and hospital executives learn proven communication techniques that build strong relationships with patients and team members resulting in a better experience for both patients and staff.

Difficult Dialogues

Perfect for physicians, risk managers, HR executives and business leaders, Difficult Dialogues teaches the communication skills necessary to positively influence challenging situations encountered daily. Topics include conflict resolution with patients and staff, revealing medical errors and separation of staff and employees.

Breaking Bad News

Although most physicians are required to deliver tragic news during their career, few have received any formal training in this important skill. This presentation will teach the necessary communication techniques that help deliver bad news to patients and employees in the most compassionate manner. Dr. Orsini shares his decades of experience as an award-winning neonatal intensive care physician to leave medical providers, HR and business executives with "life changing advice" that they will use for the rest of their careers.



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Resources

Demo Video

[It's All in the Delivery - Enhancing the Patient Experience Through Better Communication](#)

TEDx Presentation

[How the Human Connection Improves Healthcare](#)

Recent Clients in the past two years

- PLICO - Physician Liability Insurance Company
- Synova Associates - 25th Annual Nursing Leadership Summit
- New Jersey State Society of Anesthesiologist Annual Meeting
- American College of Physicians Annual Meeting
- Northeast Children's Advocacy Center
- End Physician Burnout Global Summit
- Carolina Care-UNC Leadership Summit

Samples of Books/Products

Author of the book - [It's All in the Delivery - Improving Healthcare Starting with a Single Conversation](#)

TEDx Presenter - [How the Human Connection Improves Healthcare](#)

Available On-Line Learning Modules - <https://learn.theorsiniway.com>

Audio Visual Requirements

Lapel or headset microphone. Audio and video capabilities.

Fee Schedule

\$7,500-10,000

Contact Information

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